

# Choosing the service that's **right for you**

Southampton NHS Treatment Centre

[www.southamptontreatmentcentre.nhs.uk](http://www.southamptontreatmentcentre.nhs.uk)



# Fast access to high-quality care

At Southampton NHS Treatment Centre, we pride ourselves in providing fast, convenient access to high-quality NHS care.

We have invested more than £12 million to bring you a state of the art NHS treatment centre, which includes five operating theatres, 22 inpatient beds and 40 day places, an outpatient department, a pharmacy and a physiotherapy unit.

## As a patient of the centre you will benefit from:



### Short waiting times

You can usually expect to receive your first appointment in four weeks. If you need further treatment or surgery we can offer dates and times to suit you, leading to potentially shorter treatment and recovery times.



### High levels of patient satisfaction

We actively encourage all of our patients to leave feedback when they visit the centre. Our patient satisfaction levels are over 95%, demonstrating the high quality care we provide.



### Excellent aftercare

We have a 24-hour helpline available to our patients after they have had their surgery. If you have a query or concern, we will deal with it, day or night.



### Tough infection control standards

Our infection rates are well below the national average. This is achieved through rigorous infection prevention and control throughout the centre. We are extremely proud of the overall hygiene and cleanliness.



## Our Services

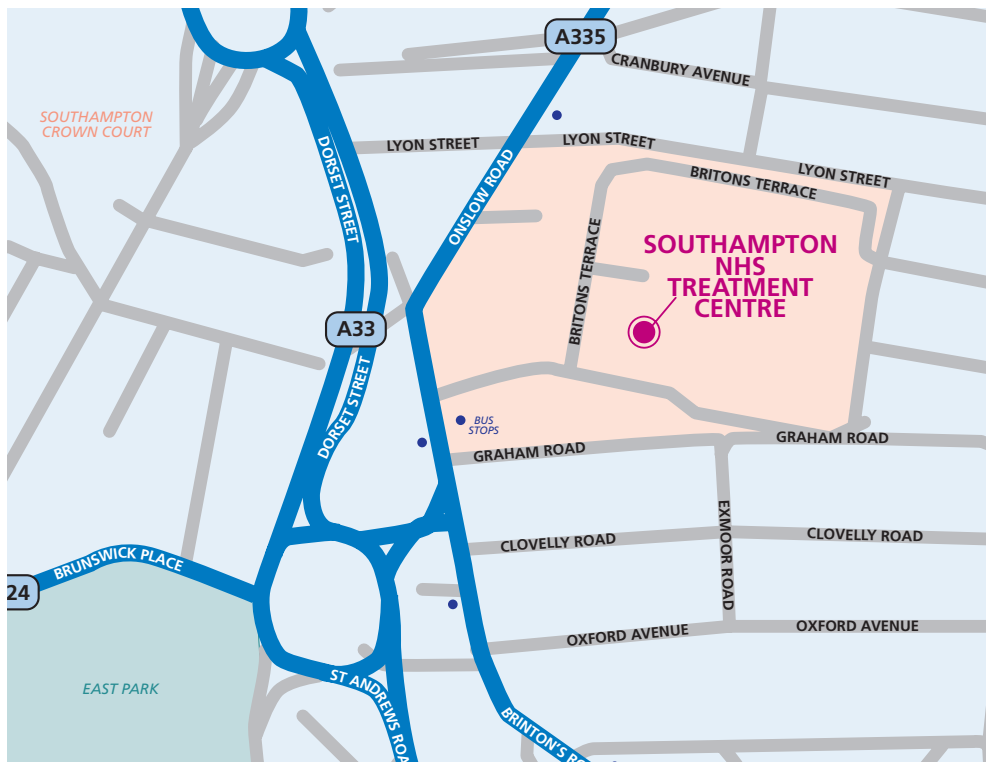
We are a specialist NHS treatment centre.  
Our services cover:

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- Ear, nose and throat e.g. septoplasty, tonsillectomy
- Endoscopy e.g. colonoscopy, gastroscopy
- General surgery e.g. haemorrhoids, hernia repair
- Gynaecology e.g. hysterectomy, sterilisation
- Ophthalmology e.g. cataract surgery
- Oral surgery e.g. wisdom tooth removal, multiple tooth extractions
- Orthopaedics e.g. hip/knee replacements, hand surgery
- Pain management e.g. therapeutic epidural injections
- Urology e.g. circumcision, vasectomy

**“At the Treatment Centre, everyone I met made me feel important, from the porters to the nurses, receptionists and surgeons. And it wasn’t just the people, the cleanliness of the place, the food - everything was perfect.”**

**Jeanette Ryder,  
patient, 2011**



## How to find us

When you need NHS treatment, you can choose any hospital or treatment centre that offers the service you need.

If you need treatment, we'd be delighted if you made Southampton NHS Treatment Centre your choice.

**For more information speak to your GP, telephone 0333 200 1820 or visit [www.southamptontreatmentcentre.nhs.uk](http://www.southamptontreatmentcentre.nhs.uk)**

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